



## REPORT ABUSE, NEGLECT AND EXPLOITATION

There is no doubt that most caregivers in the Commonwealth of Kentucky provide capable and proper care to our most vulnerable citizens.

The few who do not, however, must be found, stopped and punished for their actions.

Referrals from concerned citizens are a critical source of information for the Medicaid Fraud and Abuse Control Division. All reported cases are reviewed and, where appropriate, investigations are conducted to determine whether violations have occurred.

Report all suspected abuse, neglect, or exploitation of patients in facilities receiving Medicaid funding to the Office of the Attorney General's Medicaid Fraud and Abuse Control Division toll-free at: 1-877-ABUSE TIP (1-877-228-7384) or visit us online at [www.ag.ky.gov/abuse](http://www.ag.ky.gov/abuse).

The OAG does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in employment or in the provision of services and provides upon request, reasonable accommodation necessary to afford all individuals with disabilities an equal opportunity to participate in all programs and activities.

**IF YOU SUSPECT THAT AN  
ADULT HAS SUFFERED ABUSE,  
NEGLECT OR EXPLOITATION,  
PLEASE REPORT THAT  
INFORMATION TO AUTHORITIES  
AS SOON AS POSSIBLE.**



Medicaid Fraud & Abuse Control Division  
Office of the Attorney General  
1024 Capital Center Drive  
Frankfort, KY 40601  
502-696-5405  
877-228-7384

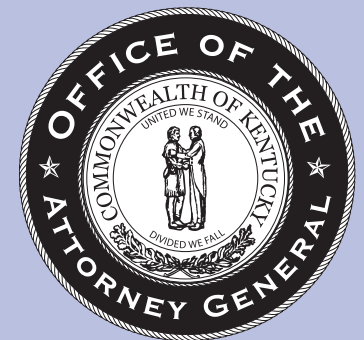
PATIENT ABUSE, NEGLECT AND EXPLOITATION

## KENTUCKY ATTORNEY GENERAL'S PATIENT ABUSE TIP LINE

*Report suspected abuse and neglect to:*

**1-877-ABUSE TIP**

1-877-228-7384  
online at [www.ag.ky.gov/abuse](http://www.ag.ky.gov/abuse)



**JACK CONWAY**  
ATTORNEY GENERAL

## Reporting Patient Abuse

# 1-877-ABUSE TIP



*The Attorney General's Office believes that every patient in a nursing home, Medicaid facility, or personal care home deserves to be treated with dignity and respect and should be free from patient abuse, neglect or exploitation. Instances of patient abuse, neglect, or exploitation will be investigated and, when appropriate, prosecuted.*

Persons living in nursing homes, healthcare facilities, or personal care homes are particularly vulnerable to abuse. Kentucky law requires that any person who suspects that an adult has suffered abuse, neglect or exploitation shall report it to authorities.

Persons suspecting abuse may report the abuse to the Attorney General's Toll-Free Tip Line: 1-877-ABUSE-TIP (1-877-228-7384) or report online at [www.ag.ky.gov/abuse](http://www.ag.ky.gov/abuse).

All efforts will be made to keep sources of information confidential.

## WARNING SIGNS

### Physical Abuse

- Frequent unexplained injuries or complaints of pain without obvious injury
- Burns or bruises suggesting the use of instruments, cigarettes, etc.
- Passive, withdrawn and emotionless behavior  
Lack of reaction to pain
- Injuries that appear after the person has not been seen for several days
- Patient complains of physical abuse

### Sexual Abuse

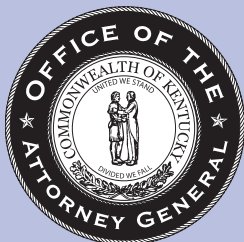
- Injury to the genital area
- Difficulty in sitting or walking
- Fear of being alone with caretakers
- Patient reports a sexual assault

### Neglect

- Obvious malnutrition
- Lack of personal cleanliness
- Habitually dressed in torn or dirty clothes
- Obvious fatigue and listlessness
- Begs for food or water
- In need of medical or dental care
- Left unattended for long periods
- Bed sores

### Financial Abuse

- Mismanagement of personal funds
- Lost, stolen or destroyed property



***Abuse, neglect or exploitation of a patient or resident of a care facility is a crime. The punishment for this crime is imprisonment.***